Application of Deep Learning to Sentiment Analysis for Cloud Recommender system

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ABSTRACT

The current procedure, finding out Learning Automata-Based Sentiment analysis procedure (LASA) recommends the desired locations rely on the current location of the customers by analyzing the opinions and suggestions about the places and consequently calculating the ranking. LA is used to optimize the recommendation score which is resulted by the proposed system utilizing sentiment analysis. One of the precepts demanding situations in Natural language processing is system analysis. By using this procedure customer came to know all the reviews about the particular place, movies and nearby restaurants and their opinions either supportive (positive) or destructive (negative). In this work, we analyze performance or execution precise deep learning models for semantic evaluation of film opinions, restaurant reviews. The final results are correlated to a baseline Naive Bayes, Recursive Neural Network classifiers. Finally the errors are evaluated and compared. To improve the performance of the above procedure we are using Dual sentiment analysis which will provide three types of audits i.e., positive or negative or neutral. We can also assign feedback to the items (movies and restaurants).

Keywords: Sentiment Analysis, Deep Learning, Dual Sentiment, Learning Automation, Naive Bayes, Recursive Neural Networks.

I. INTRODUCTION

Generally during decision making process taking opinions from people is a common criterion. In olden days when an individual need to take decision he would probably ask opinions from friends and family.

Now, world has been changed. E Commerce Sites, on-line communities or groups, forums, discussion teams, web logs, product rating sites, chat rooms are a number of the resources on which individuals will currently share their ideas about something in discussion. However, Recommender systems facilitate users by predicting interesting products and services where the amount and complexity of offers increases the user’s capability so that they can view the suggestions and make a choice. Such systems are capable to predict suggestions that a user would select an item or any social entity. As mentioned in the previous sections recommender systems facilitates in providing users with recommendations relating to things that people (individuals) with similar views and preferences which they have liked in the beyond. Based totally at the previous feedbacks at the locations which can be associated with the selected item close to the user, the system builds rating evaluation with the assistance of sentiment evaluation. Sentiment analysis is a method to analyze user opinions. Now a day, with the huge volume of on-line reports that are found on the online sentiment analysis and opinion mining, as a unique data mining task for decisive the instinctive context (i.e., sentiment) conveyed by the text, is turning into a hotspot within the field of information.
mining and tongue process. Sentiment analysis helps in distinctive positive and negative responses, emotions and views. Recently deep learning algorithms have given a decent performance in language process applications as well as sentiment analysis across numerous datasets. Dual sentiment analysis can be utilized to increase the performance. We can improve the DSA framework from polarity (two ways) classification into 3-class (positive-negative-neutral) sentiment division by considering the intermediary decisions into count.

II. RELATED WORK

Sentiment analysis is an endeavor of perceiving high score and negative assesses (perspectives), emotions and interpretations. Sentiment Analysis has diverse names. It is similarly implied as subjectivity examination, opinion mining and assessment extraction with a couple of relationship with brimming with feeling computing (pc reputation and verbalization of feeling).

As a basic bit of User Interface (UI), sentiment evaluation engines [1] are utilized throughout exclusive social and survey aggregation websites. Nonetheless, the area of the applications for sentiment evaluation achieves somewhat a long way from that. It contributes intuition for organizations giving them prompt feedback or assessment on items and aligning the effect of their social publicizing approaches [15]. In similar mode, it is to a great degree pertinent in political campaigns or every other platform that worries public thoughts. It even has packages to inventory markets and algorithmic change dealing engines. It need to be noticed that adequate sentiment evaluation does no longer pretty much recognize the general opinion of a document or a solitary (one) passage. For example, in product opinions tons of the time the consumer doesn’t constrain his view to a solitary a part of the object. The most informational and valuable evaluations are the ones that talk unique capabilities and deliver a huge rundown of benefits and downsides. On this way, it’s miles important have the potential to extract sentiments an incredibly granular level and relate each sentiment to the perspective it compares to.

Learning Automata (LA) [5] is a self-working learning model, where learning implies the way toward snatching information amidst the execution of a key machine/code (robot) and to settle on moves to be made later on by utilizing the secured learning. This model has three fundamental parts – the Automaton, the Environment and the Reward/Penalty structure.

III. PROPOSED SYSTEM

In this paper, we are analyzing the performance of distinct deep learning models for semantic analysis of movie audits and restaurant reviews. The final results are correlated to a baseline Naive Bayes and Recursive Neural Network classifiers. Finally, the errors are evaluated and compared. To improve the performance of the above procedure we are using Dual sentiment analysis which will provide three types of reviews i.e., positive or negative or neutral. The classifiers we used are Naive Bayes and Recursive Neural Network.

Naive Bayes is an easy strategy for building classifiers: models that intimate class names to issue cases tended to as vectors of highlight respects, where the class marks are drawn from some kept set. It isn’t a solitary figuring for getting ready such classifiers, all things considered, a social event of calculations in light of an unaltering administer: all Naive Bayes classifiers expect that the estimation of a particular segment is free of the estimation of some other section given the class variable.

Recursive Neural Networks are non-straight adaptational models that can learn critical dealt with data.
System Architecture

‘Guide Me’ is the name of the application that is deployed on LASA framework, as shown in fig. The user sends query to the system about the recommendation of the place. The cloud-based system takes the request from the connected node, i.e., the user and processes the request to the server. It will go through various phases as shown in Fig. The request served by the system fetches necessary information from the cloud data storage and passes to perform the sentiment analysis. This process evaluates the necessary input data in the form of positive or negative response. These responses are sent to the next phase to perform learning actions and calculate the score.

**Figure 1.**

**Algorithm**

**RULE-BASED SENTIMENT ANALYSIS ALGORITHM**

<table>
<thead>
<tr>
<th>Algorithm</th>
<th>Rule-based sentiment analysis</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Input: a set of texts, obtained a text ( t )</td>
<td></td>
</tr>
<tr>
<td>2. do pre-process on ( t )</td>
<td></td>
</tr>
<tr>
<td>3. If ( t ) is on sentence level</td>
<td></td>
</tr>
<tr>
<td>4. do SMD extraction on ( t )</td>
<td></td>
</tr>
<tr>
<td>5. calculate ( p_i ) of ( t )</td>
<td></td>
</tr>
<tr>
<td>6. End</td>
<td></td>
</tr>
<tr>
<td>7. Else if ( t ) is a sentence</td>
<td></td>
</tr>
<tr>
<td>8. segment ( t ) into sentences ( {s_1, \ldots, s_n} )</td>
<td></td>
</tr>
<tr>
<td>9. for each sentence ( s_i )</td>
<td></td>
</tr>
<tr>
<td>10. do 4-6 get ( p_i )</td>
<td></td>
</tr>
<tr>
<td>11. do sentence feature extraction</td>
<td></td>
</tr>
<tr>
<td>12. get sentence ( s_i ) weighting ( w_i ), ( \sum w_i = 1 )</td>
<td></td>
</tr>
<tr>
<td>13. end for</td>
<td></td>
</tr>
<tr>
<td>12. get ( P_i ) by ( p_i = \sum_{i=1}^n p_i w_i )</td>
<td></td>
</tr>
<tr>
<td>14. do sentiment classification on ( P_i )</td>
<td></td>
</tr>
<tr>
<td>15. Output: sentiment polarity of text ( t )</td>
<td></td>
</tr>
</tbody>
</table>

**Figure 2.**

**Figure 3.**
IV. MODULE DESCRIPTION

4.1 Naive Bayes

Naive Bayes classifiers have a place with a strategy of direct probabilistic classifiers on an exceptionally fundamental level in light of applying Bayes theory with sensible (unadulterated) freedom suppositions between the features. Naive Bayes approaches are a social gathering of managed learning estimations depend consequent to applying Bayes theory (hypothesis) with the artless uncertainty of independency between each combine of decisions.

Now, take a class variable and a dependent element vector through Bayes theorem expresses the consequent relationship:
\[ P(y|x_1, \ldots, x_n) = \frac{p(y)p(x_1, \ldots, x_n|y)}{p(x_1, \ldots, x_n)} \]

Utilizing the naive independence supposition that
\[ P(x_i|y,x_1,\ldots,x_{i-1},x_{i+1},\ldots,x_n) = p(x_i|y) \]

For all this relationship is simplified as
\[ P(y|x_1,\ldots,x_n) = \frac{p(y)p(x_1,\ldots,x_n|y)}{p(x_1,\ldots,x_n)} \]

Since \( p(x_1,\ldots,x_n) \) is constant given the input we can utilize the ensuing classification rule:
\[ y = \arg \max_y P(y) \prod_{i=1}^{n} P(x_i \mid y), \]

and we can utilize Maximum A Posteriori (MAP) estimation to evaluate \( p(y) \) and \( p(x_i|y) \) the previous is then the relative recurrence of class \( y \) inside the preparation set.

The distinctive naive Bayes classifiers change primarily by the suppositions they make concerning the conveyance of \( p(x_i|y) \).

Regardless of their clearly finished reconsidered needs, Naive Bayes classifiers have worked fantastically in various certified conditions, inescapability record assembling and spam separating. They require a little measure of arranging data (information) to audit the focal parameters. (For hypothetical reasons why Naive Bayes works acceptably and on which sorts of data it does).

Sincere Bayes underestudies and classifiers are at times brisk rose up out of part of present-day ways.

The decoupling of the class unforeseen part distributions infers that every distribution can be freely assessed as an one dimensional conveyance. This viably mitigates inconveniences (issues) from the scourge of dimensionality.

On the flip perspective, however the sincere Bayes is known as an enchanting classifier, it is known to be a stunning estimator, along these lines the likelihood yields from expected or predicted likelihood are not to be considered too.

4.2 Recursive Neural Network

A Recursive Neural Network (RNN) comes beneath the category of deep neutral network created via arrangement of weights recursively over a structure to offer a prepared based forecast over variable-period input, or a scalar prediction on that through navigating a given shape in a topological course of motion. RNN's were powerful in getting to know succession and tree fashions in Natural language processing (NLP), mainly phrase and sentence constant portrayals based on the structure of the parsed tree for the sentence.

The vanilla model for this network can be reformulated as follows:
\[ h = \hat{f}(W \begin{bmatrix} h_{\text{Left}} \\ h_{\text{Right}} \end{bmatrix} + b) \]
\[ \hat{y} = \text{softmax}(W^{(s)} h + b^{(s)}) \]

In the maximum simplest shape, nodes are blended into mother and father the usage of a weight matrix this is shared throughout the entire network, and a non-linearity consisting of tanh. If \( c_1 \) and \( c_2 \) are n-dimensional vector representation of nodes, their discern can also be an n-dimensional vector, calculated as
\[ P_{1,2} = \tanh(w[c_1;c_2]) \]
Where \( W \) is a learned \( n \times 2n \) weight matrix.
This shape, with some upgrades, has been used for efficaciously parsing herbal scenes and for syntactic parsing of natural language sentence.

**Figure 4.** Architecture of a simple Recursive Neural Network

**V. EXPERIMENTAL RESULTS**

This process includes analyzing the user’s previous check-ins on the places from the resultant data sets. If the user has already checked-in more than once and provided positive feedback then the reward probability will be added to the score. However, if the user has checked-in before, and has given the negative response then the penalty probability will be added to the score. Thus, the score will get more and more efficient based on the LA, which will provide recommendation based on the personal experience.

**VI. CONCLUSION**

In this paper, we used Automata-Based Sentiment Analysis which recommends the locations of the present location of the users by taking and analyzing the opinions that are taken from the other users who already visited that areas and calculated the ranking. By using LASA we got the reviews about the movies and restaurants. We also got the location based reviews. The reviews we got by using this procedure is either positive or negative. To improve the performance we have used Dual Sentiment Analysis, which can further provide positive, negative and neutral comments. Here we have also used deep learning which uses Naive Bayes and Recursive Neural Network classifiers for sentiment classification. We also got the accuracy between the two classifiers. We also got the nearest neighbor count and the retrieval time to get all the reviews by entering our location in terms of of latitude and longitude. We can also assign rating to the movies and restaurants. We can also give feedback (comments) to the movies and restaurants.

**VII. REFERENCES**


[20]. S. Misra, B. J. Oommen, S.Yanamandra and M. S. Obaidat, Random