

# Online Application Of Telephone Connection & Status Tracking System

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# ABSTRACT:

The proposed framework is an online application. The framework keeps up a unified store of all data. This empowers one to keep up the information viably. It is anything but difficult to look for information and to play out every one of the tasks adequately. The framework permits the age of reports. The framework can be effortlessly gotten to and utilized by end clients and representatives by using the gave interfaces. The framework is proposed to have modules like Administrator module, Customer module, Enquiry module and Report module. Chairman module gives executive related functionalities. Executive deals with the whole application and deals with all the client points of interest and association subtle elements. Head is approved to include, erase and alter representative points of interest. The client module gives client related usefulness. Client can apply for phone associations for different needs, for example, office or private reason. The client can apply for either lasting or impermanent association. Client can likewise apply for exchange of phone and can likewise apply for up degree of the administrations. Client can likewise ask for the cancelation of phone association. The Enquiry module empowers a client to enquire the status of use, to enquire charge points of interest, to enquire about a changed number and to get proprietor subtle elements in view of phone number. A client can likewise hold up protests. This module enables head and workers to create reports in view of various criteria, for example, clients, associations, pending solicitations.

# I. INTRODUCTION

The proposed framework is an online application. The framework keeps up an incorporated archive of all data. This empowers one to keep up the information adequately. It is anything but difficult to scan for information and to play out every one of the tasks successfully. The framework permits the age of reports. The framework can be effectively gotten to and utilized by end clients and workers by using the gave interfaces. The framework is proposed to have modules like Administrator module, Customer module, Enquiry module and Report module. Manager module gives director related functionalities. Overseer deals with the whole application and deals with all the client points of interest and association subtle elements. Executive is approved to include, erase and alter worker points of interest. The client module gives client related usefulness. Client



can apply for phone associations for different needs, for example, office or private reason. The client can apply for either lasting or impermanent association. Client can likewise apply for exchange of phone and can likewise apply for up degree of the administrations. Client can likewise ask for the cancelation of phone association. The Enquiry module empowers a client to enquire the status of utilization, to enquire charge points of interest, to enquire about a changed number and to get proprietor subtle elements in view of phone number. A client can likewise stop protestations. This module enables manager and representatives to create reports in view of various criteria, for example, clients, associations, pending solicitations.

# II. MODULES

This application consists following modules.

- Administrator module
- Customer module
- Enquiry module
- Report module.

# Administrator Module:

This module provides administrator related functionalities. Administrator manages the entire application and manages all the customer details and connection details. Administrator is authorized to add, delete and edit employee details.

# Customer Module:

This module provides customer related functionality. Customer can apply for telephone connections for various needs such as office or residential purpose. The customer can apply for either permanent or temporary connection. Customer can also apply for transfer of telephone and can also apply for up gradation of the services. Customer can also request for the cancellation of telephone connection.

# Enquiry module:

This module enables a user to enquire the status of application, to enquire bill details, to enquire about a changed number and to get owner details based on telephone number. A user can also lodge complaints.

# **Report Module:**

This module allows administrator and employees to generate reports based on different criteria such as customers, connections, pending requests and so on.

# RESULTS









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### III. CONCLUSION

Passable inside a similar phone trade, between trades or anyplace in India. Inside same trade region admissible regardless of the period for which the phone association has worked. For between trade move inside Delhi or on All India premise, both of the accompanying conditions ought to be fulfilled: The enlistment date of phone association required to be moved falls inside discharge period in the particular class relating to the trade zone to which it is required to be shifted. The phone required to be moved has just worked for no less than a half year if OYT and at any rate for a time of year and a half if gave under N-OYT-G/S classification in the trade region from it is required to be moved.

### IV. REFERENCES

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